

# IUAPPA 2013 Congress Delegate Bookings

## Terms and Conditions

**The terms and conditions set out in this agreement constitute a legal binding contract.**

Congress delegates must please register and generate a congress invoice following which these terms and conditions will apply.

The signatory to this form, who warrants his/her authority to bind him/herself and/or the organisation cited (the Delegate), understands that his/her signature hereto constitutes a binding contract with the National Association for Clean Air (NACA) (the Organiser).

Any references to Client/s refer to Delegates and Speakers (unless sponsored)

**Delegate invoices:**

Payment is due no later than 30 days prior to the event.

**Cancelation Policy:**

All cancelations must be faxed or emailed. Cancelations will only be valid if recipients are in possession of an acknowledgement of receipt from the local organising committee. Please resend your cancelation if an acknowledgement of receipt has not been received within 48 hours.

**Cancelation fees are as follows:**

Cancelation before 30 July 2013 - 100% refund (less 10% handling fee)

Cancelation from 30 July 2013 until 23 August 2013 - 50% refund

No refund on cancelations sent after 23 August 2013

Substitutions may however be made, the delegate must inform the organiser no later than 30 days prior to the event.

Please note that refunds will only be made after the end of the Congress, from 7 October to 11 October 2012.

Neither non-payment nor non-attendance of the congress will be regarded as cancellation and the Primary Delegate will be liable for 100% of the booking fee unless otherwise agreed by NACA in writing. The Organiser does not guarantee attendance for any Delegate bookings that have not been paid for in full.

**Congress registration includes:**

Attendance of congress sessions, congress tea's and meals, (reception Cocktail and Gala Dinner is excluded from economy registration), and access to the exhibition area, a congress bag, programme and proceedings.

Entrance to events will not be permitted before full payment has been received and before full details of all attending Delegates have been submitted to the Organiser. No refunds will be made to the Delegate/s if the event is disrupted by circumstances/events beyond the control of the Organiser.

All intellectual property rights in all materials produced or distributed by NACA in connection with the Event/Publication is the property of NACA and may not be used without the written permission of NACA. The representative company of the Delegate and the parties hereto consent to the jurisdiction of the South African Courts in the event that legal proceedings are entered into by either party.

Whilst every reasonable effort will be made to adhere to the advertised event format, the Organiser reserves the right to change congress dates, or omit event features and content, or merge the event with other events, as it deems necessary without penalty and in such situations no refunds, part refunds or alternative offers shall be made.